



## **Reasonable Use Policy - v1.1**

Valley Internet Service Provider (VISP) takes every step to ensure all customers are provided their full, uninterrupted service, therefore it's important for this Reasonable Use Policy to be put into practice. The likelihood of this policy being breached is highly unlikely, however if breached VISP retains the right to act accordingly.

Unlimited use plans and services offered by VISP are subject to the customer using the service under an ordinary range of use and in a way that does not consume consistent excessive network capacity and/or adversely affect VISP's ability to provide service to other customers. By way of example and not limitation, the following are considered by VISP to be outside of an ordinary range of use thereby consuming consistent excessive network capacity:

- Prolonged continuous use of high bandwidth applications such as Peer-to-Peer services or any other similar applications
- Operation (i.e. hosting) of servers for services such as email, web, news, chat or similar services if not on a Commercial Internet Plan
- Resale, transfer or distribution of the unlimited use service for commercial purposes if not on an Enterprise plan
- Sharing the unlimited use service with another party
- Engaging in or allowing any alteration, copying, reproduction of or tampering with electronic serial numbers or other identification, signaling or transmission functions or components of the device used with the service

VISP retains the right to immediately suspend, restrict, alter or terminate all or part of any service provided to a customer or take other necessary protective measures if VISP determines that a customer is breaching this policy, as determined by VISP Provider, acting reasonably.